

WHISTLEBLOWING SYSTEM

Following up on the Sarbanes-Oxley Act of 2002, Telkom established a violation reporting system or Whistleblowing System (WBS), which has been running since 2006. This WBS mechanism is an effort to prevent fraud. It is a medium for all individuals within Telkom and third parties to report violations, fraud, or other forms of ethical violations related to TelkomGroup.

The WBS is managed by the Audit Committee and is designed to receive, review, and follow up on complaints received while maintaining the confidentiality of the reporter's identity. The Audit Committee continues to strive to increase the credibility of the WBS system so that it can

become a media that the public trusts to report violations. For this reason, the Audit Committee conducted various studies and comparative studies to improve Telkom's WBS while improving the quality of internal control.

As a result, on January 31, 2022, the Telkom Integrity Line was launched, resulting from WBS development involving Deloitte as an independent consultant, with 7 (seven) complaint channels. The policies and provisions of this system are regulated in Kep. Dekom No. 01/KEP/DK/2022 dated January 25, 2022, and has been ratified through Directors' Regulation No. PD.622/r.00/HK200/COP-C0000000/2022 dated February 22, 2022.

DELIVERING A VIOLATION REPORT

Channels for the Telkom Integrity Line reporting system include:

Website	: https://id.deloitte-halo.com/Telkomwbs/
Hotline	: (021) 5088 4601
Faksimili	: (021) 5088 4602
Email	: Telkomwbs@tipoffs.info
PO Box	: Telkom Integrity Line PO Box 2800 JKP 10028
SMS	: 0813 9000 3217
WhatsApp	: 0813 9000 3217

The complaint must meet the following requirements:

1. Issues in accounting and internal control over financial reporting that has the potential to result in material misstatements in the Company's financial statements;
2. Audit issues, especially those involving the independence of the Public Accounting Firm;
3. Violation of the laws and regulations of the capital market relating to the Company's operations;
4. Violation of internal regulations that have the potential to cause harm to the Company;
5. Fraud and/or Abuse of Position committed by officials and/or employees within the TelkomGroup Environment;
6. Disrespectful behavior of the Board of Commissioners, Organs of the Board of Commissioners, Directors, Management, and employees of the Telkom, including but not limited to dishonesty, conflict of interest and providing misleading information to the public which directly or indirectly has the potential to damage reputation or cause losses to the Company.